Project Management for Parents
Refund Policy

We have a 30-day return policy on books, which means you have 30 days after receiving your item to request a return. Digital downloads are not returnable or exchangeable, but please contact pmforparents@outlook.com if you have problems with your order.

To be eligible for a product return, your book must be in the same "as new" condition that you received it. You'll also need the receipt or proof of purchase. Once the product is received in the same "as new" condition, a refund will be issued minus a $3.50 USD processing fee.

To start a return, you can contact us at pmforparents@outlook.com. If your return is accepted, we'll send you instructions on how and where to send your package. Items sent back to us without first requesting a return will not be accepted.

You can always contact us for a return question at pmforparents@outlook.com.

Damages and issues
Please inspect your order upon reception and contact us immediately if the item is defective, damaged or if you receive the wrong item, so that we can evaluate the issue and make it right.

Refunds
We will notify you once we've received and inspected your return, and let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method minus a $3.50 USD processing fee. Please remember it can take some time for your bank or credit card company to process and post the refund too.